

NANCY ASH
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OBJECTIVE: To acquire a position that will utilize my strong communication skills and experience in social service, as well as provide a challenging and rewarding experience.

QUALIFICATIONS

- Possess eighteen years of experience working with the Cook County Juvenile Court system in areas of both delinquency and child protection.
- Over ten years of experience in interviewing biological parents, children and foster families to assess and develop service plans that address the issues that brought the family to the attention of the Department of Children and Family Services.
- Excellent oral and written communication skills
- Computer Literate

EDUCATION

1997-1999 M.S. Human Service Administration, Spertus College, Chicago, IL
1990-1994 B.S. Business Administration, Chicago State University, Chicago, IL

EMPLOYMENT

2009 – present **Licensing Supervisor, Ada S. McKinley**

Investigates community resources as related to the licensing program and provides guidelines for client plans.
Coordinate and supervise the activities of a staff of four licensing representatives
Give written and oral reports

2007 – 2009 **Specialized Foster Care Program Supervisor, Illinois Mentor**

Conduct direct supervision of a team of seven case managers
Evaluate the quality of employee performance to ensure that appropriate services are offered to clients and families
Provide assistance to staff in assessment of client needs and development of client/family service plans
Assist case managers in client case coordination and linkage to outside service providers
Provide testimony in court hearings to support permanency decisions for children
Complete IDPA eligibility forms for wards on team caseload

2000-2007 **Foster Care Program Supervisor, Beatrice Caffrey Youth Service**

Conduct direct supervision of a team of seven case managers
Evaluate the quality of employee performance to ensure that appropriate services are offered to clients and families
Provide assistance to staff in assessment of client needs and development of client/family service plans
Assist case managers in client case coordination and linkage to outside service providers
Provide testimony in court hearings to support permanency decisions for children

1996-2000 **Licensing Supervisor, Beatrice Caffrey Youth Service**

Coordinate and supervise the activities of a staff of four licensing representatives
Give written and oral reports
Develop and implement recruitment strategies

1994-1996

Licensing Representative, Beatrice Caffrey Youth Service

Conduct licensing investigations and construct report of findings

Conduct interviews with community to determine applicants' appropriateness as foster parents

Conduct home studies of potential foster parents and make recommendations as to their appropriateness.